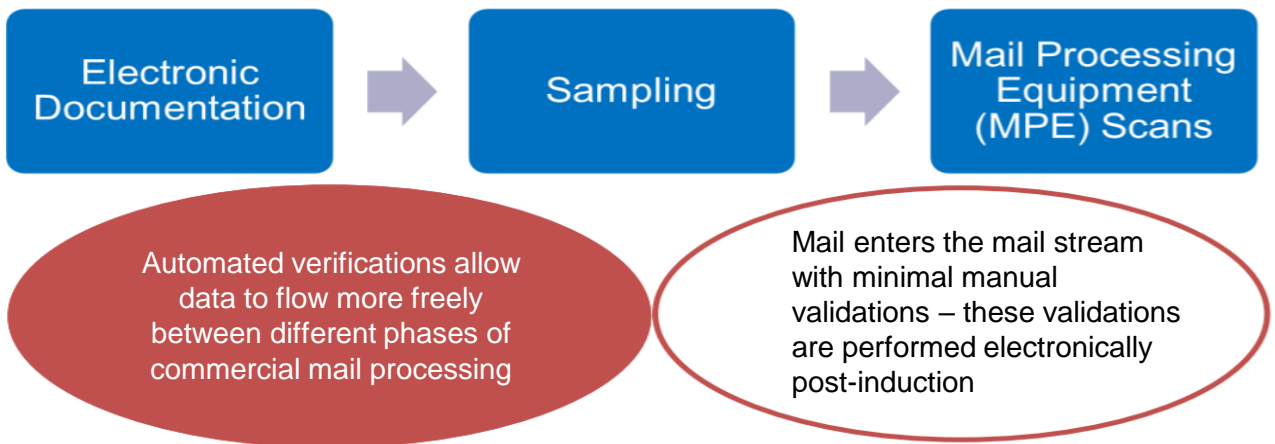# Full-Service Automated Verification Fact Sheet

Federal Register Notice (FRN) – Published May 8, 2020

All Full-Service mailings entered at a Business Mail Entry Unit (BMEU) will be verified using automated sampling and verification processes beginning **July 1, 2021**.

	Non- Full-Service Mailings BMEU or DMU	Full-Service Mailings at BMEU (Automated Verification)	Seamless Acceptance BMEU or DMU
Traditional Verifications	Performed	**NOT** performed	**NOT** performed
Automated Verifications	**NOT** Performed	Performed	Performed
Assessible Metrics	• Move Update • eInduction (if applicable)	• Electronic Verifications • Move Update • eInduction (if applicable) • Seamless (except Undocumented)	• Electronic Verifications • Move Update • eInduction (if applicable) • Seamless (includes Undocumented)
Monthly Postage Assessments	All metrics listed above (Move Update, eInduction)	Automated Verifications may result in additional postage for all metrics except Undocumented	Seamless Acceptance verifications may result in additional postage (All metrics listed above)
Auto-Finalization	Does **NOT** occur	Does **NOT** occur	Occurs

Electronic Documentation ➡ Sampling ➡ Mail Processing Equipment (MPE) Scans

Automated verifications allow data to flow more freely between different phases of commercial mail processing

Mail enters the mail stream with minimal manual validations – these validations are performed electronically post-induction

View the FRN (5/8/2020) at:
https://www.govinfo.gov/content/pkg/FR-2020-05-08/pdf/2020-08625.pdf

MAILER SCORECARD

The Mailer Scorecard provides a dashboard view of the results of the letter and flat mailing activity with the Postal Service over a calendar month. This view is available to both the mailer who submitted the electronic documentation for the mailing (eDoc submitter) and the mail owner/mail preparer.

Effective June 27, 2021, the Seamless tab on the Mailer Scorecard will be renamed **Seamless / Automated Verifications**. This tab will be updated to display invoicing data and assessment amounts for the Automated Verifications program.

Other changes to the Mailer Scorecard include:
- The CRID Seamless Status line is now the **CRID Seamless / Automated Verification Status** line and will identify CRIDs as **Seamless** (activated for Seamless Acceptance); **Automated Verification** (submitting Full-Service, but not activated for Seamless); or **Inactive** (not submitting Full-Service)
- Two new sections now appear on the Seamless / Automated Verifications tab. (Note: the same data will appear in both sections for Nesting Sortation Piece Errors (MPE) and Delivery Point Piece errors)
    1. **Seamless Verifications** - this data applies only to mailers with CRIDs in Seamless status
    2. **Automated Verifications** - this data applies only to mailers with CRIDs in Automated Verifications status
- The Seamless tab's *Sampling Validations – Info Only* section has been renamed "**Nesting Sampling Validations – Info Only**".

Undocumented Pieces error data will be populated for all Full-Service Mailers. However, only Seamless activated CRIDs are subject to postage assessments for these errors. Undocumented Pieces data for CRIDs in Automated Verification status is for informational use only.

Old Seamless Tab View | **New Seamless Tab View**

Full-Service Automated Verification Fact Sheet

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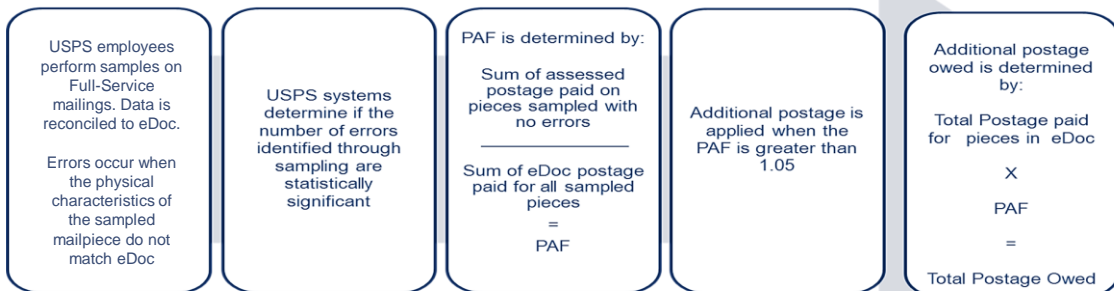
ERROR VERIFICATION THRESHOLDS

Error thresholds are a method to measure mailer quality across all pieces mailed in a calendar month. For Full-Service mailings accepted using automated sampling and verification processes, the Postal Service uses error thresholds for all verifications plus undocumented pieces identified during sampling.

Error Type	Definition	Threshold
Undocumented Pieces (Seamless Mailers)	IMb was scanned and cannot be linked to any eDoc submitted in the previous 45 days	0.3%
Nesting/Sortation (MPE)	Piece was placed in a different tray or bundle than was identified in the eDoc	1%
Delivery Point	Last 11, 9, or 5 digits of the IMb (the delivery point) do not exist as a delivery point in the USPS list of valid and active delivery points	2%
Postage	Postage Payment Method or Postage Affixed amount on the piece is different than what was identified in the eDoc	General PAF - 1.05
Weight	Piece weight is different than what was identified in the eDoc	General PAF - 1.05
Mail Characteristic	Logged when the Processing Category or Mail Class recorded in the FS-IMD Scan does not match what was submitted in the eDoc submission	PAF - 1.05

POSTAGE ADJUSTMENT FACTOR (PAF)

Postage Adjustment Factor (PAF) is a method to apply an error rate determined from handheld scanner samplings to the entire population of mailings within a calendar month. If a verification crosses a threshold, the mailer may be charged additional postage. Errors are measured over a calendar month and compared to the thresholds.

USPS employees perform samples on Full-Service mailings. Data is reconciled to eDoc.

Errors occur when the physical characteristics of the sampled mailpiece do not match eDoc

USPS systems determine if the number of errors identified through sampling are statistically significant

PAF is determined by:

Sum of assessed postage paid on pieces sampled with no errors
————————
Sum of eDoc postage paid for all sampled pieces
=
PAF

Additional postage is applied when the PAF is greater than 1.05

Additional postage owed is determined by:

Total Postage paid for pieces in eDoc
X
PAF
=
Total Postage Owed

PAF Assessment Collection Rule

USPS will only collect postage for sampling errors when a mailer has exceeded PAF more than 3 times in a rolling 12-month period. The 4th month over the PAF threshold in the rolling 12-month period is the month that will be assessed.

Each PAF, General or Mail Characteristic, will be separately evaluated for exceeding PAF during the rolling 12-month period. Any failures of the Mail Characteristic PAF regardless of Mail Owner will be included in the failure count for the eDoc Submitter.

Detailed information is available in the Streamlined Mail Entry Publication located on PostalPro at:
https://postalpro.usps.com/node/581

For additional information contact your local BMEU office